

	LBP LEASING AND FINANCE CORPORATION	DOCUMENT CODE: LLC-QMS-PM-006.01	
	QUALITY POLICY	REVISION NO.: 1	EFFECTIVITY DATE: 11/29/2023
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As a leasing and financing company and a subsidiary of Land Bank of the Philippines, LBP Leasing and Finance Corporation endeavors to deliver quality, accessible, and responsive leasing and financial products and services to our clients in support of the National Economic Agenda.

Toward this end, we will:

- Enhance customer satisfaction by providing quality service to all clients and stakeholders at all times;
- Promote a culture of service excellence, professionalism, and social responsibility across all ranks, from the Board, Management, Officers and Staff;
- Encourage, motivate and develop our human resources, our most valuable asset, to exemplify our core values – Innovation; Accountability; Customer Focus; Collaboration; Excellence; Social Responsibility; Resilience.
- Comply with applicable laws, regulations and covenants that we subscribes to and incorporate best practices in all our operations;
- Establish a quality management system that is effectively documented, implemented, continually improved and communicated to all members of our organization.

We believe that giving premium to quality is one of the best ways to show how much we value our relationship with our clients, partners and all our stakeholders.

MICHAEL P. ARAÑAS
President/CEO